

# Faïza MANSOURI

SENIOR CONSULTANT / USER EXPERIENCE - EXPERT UX/UI

## CONTACT

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## EDUCATION

### 2025 - Certification in Accessibility

Testing Accessibility of a website following the RGAA rules

### 2017 - 2019 - Master Degree MESP

Master Specialized in Advertising Strategy and Digital Communication

### 2015 - 2016 - DEES, Art Director

Bachelor of Applied Arts and Design oriented UX

### 2013 - 2015 - Bachelor in Design

Bachelor in Design – IE School of Architecture & Design

### 2011 - 2012 - MANAA

skills upgrade classes for applied arts

## LANGUAGES

French : Native

English : Fluent

## EXPERTISE

UX/UI	◆◆◆◆◆◆◆◆◆◆
Analyse	◆◆◆◆◆◆◆◆◆◆
Accessibility	◆◆◆◆◆◆◆◆◆◆
Design	◆◆◆◆◆◆◆◆◆◆
Teamwork	◆◆◆◆◆◆◆◆◆◆

## TECHNICAL SKILLS & TOOLS

- **Design & UX:** Adobe Suite, Figma, Canva
- **Front-end & Accessibility:** HTML5, CSS3, Angular, Bootstrap, NVDA
- **Accessibility & Testing:** NVDA, RGAA/WCAG compliance

## ABOUT ME

Experienced UX Designer with a proven track record in managing complex web projects across international environments (UK, Spain, Monaco, KSA). Skilled in content management systems, dynamic application integration, and user-centred design, with strong expertise in HTML, CSS, JavaScript, Angular, Bootstrap, and accessibility. Proficient in the Adobe Creative Suite, I specialise in analysing, developing, and enhancing web applications to meet user needs with a focus on accessibility and usability best practices. User-oriented, collaborative, and proactive, I bring a strong focus on delivering intuitive, inclusive, and impactful digital experiences.

## WORK EXPERIENCE

### LEAD SENIOR UX EXPERT CONSULTANT

#### European Commission - Brussels

Mar 2019 – Present (6.5 years)

Erasmus+ and European Solidarity Corps programs

- Analysed user needs and business processes across multiple platforms
- Led multidisciplinary teams (business managers, analysts, developers, project managers) to align on a unified user experience.
- Ensured design consistency and delivered high-fidelity prototypes, polished mockups, and thorough documentation to support development teams.

### UX/UI DESIGNER

#### Committee of the Regions - Brussels

Aug 2017 – Mar 2019 (19 months)

KIKLOS / MyCor

- Designed user interfaces for institutional platforms and interactive tools.
- Gathered and prioritised stakeholder requirements, integrating user feedback.
- Delivered accessible and responsive designs aligned with brand guidelines.

### PROJECT MANAGER DIGITAL - R&D

#### Epresspack

Nov 2015 – Dec 2016 (1 year)

Web and e-mail press release

- Led the redesign of digital press release templates for web and email distribution.
- Coordinated cross-functional teams and ensured on-time project completion.

### WEBMASTER AND COMMUNICATION MANAGER

#### Orba Informatique

Oct 2013 – Oct 2015 (2 years)

Website and Social Media

- Managed websites and social media channels, ensuring content accuracy and brand consistency.
- Implemented new features to enhance user experience and engagement.

### GRAPHIC DESIGNER

#### RMC Sport

Apr 2012 – Sep 2013 (17 months)

App Sport - Digital Sport News paper

## RECENT ONLINE TRAINING: (non-degree certifications)

2025

- OpenClassrooms – Use ChatGPT to improve your productivity
- OpenClassrooms – AI Goal: Learn about artificial intelligence
- OpenClassrooms – Discover the world of cybersecurity
- OpenClassrooms – Create dashboards with Power BI
- OpenClassrooms – Manage a team on a daily basis